

Ordering repeat prescriptions online

()

Using Patient Access on the internet or on your mobile smartphone

This guide applies to the NHS GP online system used by practices in the following boroughs:

• Brent

- Harrow
- Hillingdon



 $(\mathbf{\bullet})$

Ordering your repeat prescriptions on a computer

- 1. Ask your GP practice for a Patient Access account
- 2. Go to <u>https://patient.emisaccess.co.uk.</u> You'll need to register your account first by selecting **register** on the screen below. Once registered, enter your User ID and password and **sign in**.

Petient Access - Sign in X		the second se		2 - a ×
← → C E Secure https://patient.emisaccess.co.uk/accc	sunt/login?ReturnUrl=%2F			☆ 3
	Patient access		Home Help	
	Welcome to Patient Ac Batteria Access tels you use the online services or redectations, recommensages, mechanism and the online services of the online services of the online access teles and teles teles access teles access teles access teles teles teles teles teles teles teles teles access teles teles teles teles teles teles teles teles teles access teles teles teles teles teles teles teles teles teles access teles te	f your local practice. These may include arrang	ing appointments.	
	Patient Access mobile app Free on Antroid and IOS Press of the system is permitted to authorised Press read the immoving one and the information			
	Terms of use Privacy policy Cookles policy Faedback	Complaints	v75:114	

3. On the following screen, select **Request a repeat prescription**.

Patient acces	5	Signed in as Test I	
Please provide	ooth your email address and mobile number. This	prevents you from having to visit your pr	ractice If you forget your user ID 🛛 🗴
	ick here to update your contact details		
Don't show th	Eagain		
WELCOME TO	PATIENT ACCESS		
CONTRACTOR OF			
Remember: 10	ur medical record is important. Keep it confidents	I by using a strong password.	
Don't show th Welcom	a again Miss Test Dummy on 26 Jul 2017 at 12:00. If this is not correct; cha		sword Change security questions
Don't show th Welcom You last signed in Same Name	a again Miss Test Dummy on 26 Jul 2017 at 12:00. If this is not correct; cha	nge your password.	
Don't show th Welcom You last signed in Sour det	s again Miss Test Dummy on 25 Jul 2017 at 12:00. If this is not correct, cha IIIs	nge your password.	sword Change security questions
Don't show th Welcom You last signed in Sour det Name	e Again E Miss Test Dummy on 25 Jul 2017 at 12:00. If this is not correct: cha Ills a Miss Test Dummy	nge your password.	
Don't show th Welcom You last signed in You last signed in Name Address	e Again E Miss Test Dummy on 25 Jul 2017 at 12:00. If this is not correct: cha Ills a Miss Test Dummy	nge your password.	Show more
Don't show th Welcom You last signed in Mame Address 31 Appointu Date	e Again E Miss Test Dummy on 26 Jul 2017 at 12:00. If this is not correct, cha Ills a Miss Test Dummy ments	nge your passwond. ervices Update details Change pas	Show more Book an appointment
Don't show th Welcom You last agned in More Address Address Appointm Date	s again De Miss Test Dummy on 25 Jul 2017 at 12:00. If this is not correct, cha ilis and the second seco	nge your password. ervices Update details Change pas Category	Show more Book an appointment
Don't show th Welcom You last agned in Sources Name Address Date You have no a	s again De Miss Test Dummy on 25 Jul 2017 at 12:00. If this is not correct, cha ilis and the second seco	nge your password. ervices Update details Change pas Category	Show more Book an appointment Action

4. Select the medicines you want to request by ticking the check box. Add a message related to the request (if required) and click the **Submit request** button.

Patient Access - Request ×	Contraction of the last between	Sector Real		= ē ×
← → C Secure https://patient.emisacces				☆ :
	Patient	Signed in as Test Durnmy Hor	ne Sign out Help	
	PLEASE STILL ALLOW 72 HOURS FOR COLLECTION.		.X.	
	Your repeat medication			
	Select the medicine(s) you want to request by ticking the check box. Add a message button.	ge related to the request (required) and cl	ick the "Submit request"	
	You can search for information on each item by clicking the ${f i}$ icon, which opens			
	Select Drug	Details	Last issued	
	Beclometasone 100micrograms/dose inhaler CFC free 😢	As dir, 1 x 200 dose	10 Jul 2017	
	\smile			
	Enter the name of the surgery or branch where you'd like to pick up your prescrip	tion.		
	You may include a message relating to your request.			
	If you need to request something that is not listed, please contact your practice.			
	Maximum characters 150, You have 150 characters left.			
(Submit request			
	lemisorouse – nivacy policy Cookles policy Feedback Complaints GP Shared Record Hist	ory	v 7.5.11-4	

5. Once submitted, click the **Confirm** button to complete the request.

Patient	Signed in as	Web Dummy	Sign out	Нер
Here are the details of your reques	it:			
You are about to request the medication(s) below. Click confirm to send the [Your medication here]	e request.			
Confirm Charge the request Cancel the request				
Terms of use Privacy policy Cookies policy Feedback Complaints GP Shared I	Record History			v75.11-4

Success! Medication Ordered

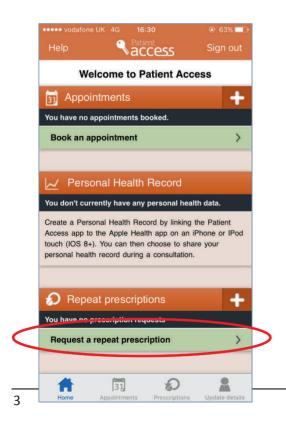
Ordering repeat prescriptions using the Patient Access App on your smart phone or smart device

You can also order repeat prescriptions using the **Patient Access App**. It's free to download from Google Play and the Apple App Store.

1. Ask your GP practice for a Patient Access account. You'll need to register your account first by selecting **create an account**. Once registered, enter your User ID and password and **sign in**.

vodafone UK 4G 16:28 Dationt	
Help Sacc	ess
Welcome to Pat	ient Access
Please login with your details be	low or create an account
User ID	
User ID	
Password	
Password	
I forgot my user ID or password	e)
Remember my user ID	Sign in
Please read the terms of use an your privacy, which apply to this	ine construction constructions careful (

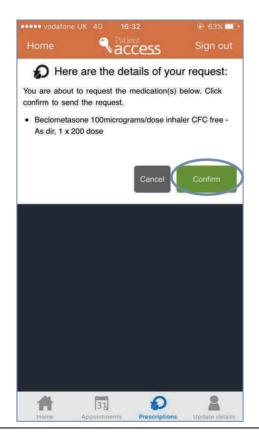
2. Request a repeat prescription on the Home screen.



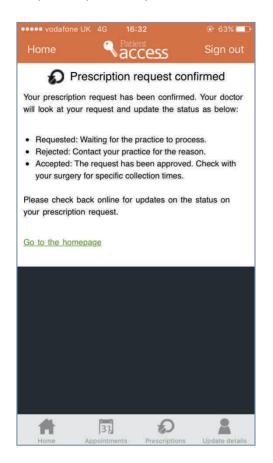
3. Your list of available prescriptions is displayed. Select the medications you wish to reorder. A tick will be displayed next to each medication that you have chosen. Then select **submit request**.

••••• vodafone	UK 4G	16:31	@ 6	3% 💷)
Home	٩	access	Sig	n out
PLEASE STIL COLLECTION		72 HOURS FO	R	x
check box. Ad	d a messa	ou want to requ age related to ti 'Submit request	he request	; the
If you need to contact your p	CENTRAL DATE	omething that is	s not listed, p	lease
	metasone r CFC fre	e 100microgran e	ns/dose	SELECT
Enter the name to pick up you			h where you'	d like
You may includ	de a mess	sage relating to	your request	
[Cancel	0 / 150 cha Submit re	
Home	Appointm	ents Prescript	tions Updat	e details

3. Review the details of your request and **confirm** your order.



4. Your prescription request is now confirmed.



Success!

Medication Ordered

Ordering your repeat prescriptions online

in bullet points

Ordering your repeat prescription on a computer

- Ask your GP practice for a Patient Access account.
- Once you have your account details, go to <u>https://patient.emisaccess.co.uk</u>
- You'll need to register your account first by selecting **register** on the screen. Once registered, enter your User ID and password and **sign in**.
- On the next screen, select **Request a repeat prescription**
- Select the medicines you want to request by ticking the check box. Add a message related to the request (if required) and click the **Submit request** button.
- Once submitted, click the **Confirm** button to complete the request.
- Success! Your medication is now ordered.

Ordering your repeat prescription on a smartphone or smart device

- You can also order repeat prescriptions using the **Patient Access App**. It's free to download from Google Play and the Apple App Store.
- Ask your GP practice for a Patient Access account.
- Once you have your account details, you'll need to register your account first by selecting **create an account**.
- Once registered, enter your User ID and password and sign in.
- Select request a repeat prescription on the Home screen.
- Your list of available prescriptions is displayed. Select the medications you wish to reorder. A tick will be displayed next to each medication that you have chosen. Then select **submit request**.
- Review the details of your request and **confirm** your order.
- Your prescription request is now confirmed.
- Success! Your medication is now ordered.

This leaflet has been issued by NHS North West London Collaboration of CCGs.

www.healthiernorthwestlondon.nhs.uk

October 2017



Click and easy

()

 \bigcirc

nhs.uk/GPonlineservices

()

۲